

Clinton Knopp

Store Manager | Nissan Master Technician | ASE Certified | Las Vegas, NV 89130 | 408-219-2445 | cjkknopp76@gmail.com

Management Profile

Hands-on operations leader with broad experience managing day-to-day business functions across customer service, sales, and back-office administration. Proven ability to keep teams, systems, and workflows organized while supporting growth and delivering a strong client experience.

- Managed customer accounts, billing, ordering, shipping, and receiving with strong accuracy and follow-through.
- Oversaw website development, marketing, finance, and database management to support business performance.
- Handled the full customer-service cycle across phone orders, internet orders, and walk-in clients.

Technical Profile

Experienced and highly skilled Nissan Master Technician with over 11 years of hands-on expertise across the full scope of automotive diagnosis and repair. Proven record of solving complex mechanical and electrical issues while maintaining quality, efficiency, and customer confidence.

- Strong background in engine performance, transmission systems, electrical diagnostics, and A/C service.
- ASE-certified in all major areas (A1-A8) with additional Nissan and hybrid systems training.
- Consistent focus on accurate diagnostics, dependable repairs, and high service standards.

Education

Nissan Master Technician - Nissan of North America (National Training Facility) | 2002-2004

- Specialized Nissan technology training, including hybrid systems.

Associate of Occupational Studies - Universal Technical Institute (Phoenix, AZ) | 1999-2001

- Graduated with a 3.95 GPA; earned ASE Master Technician status by graduation.

Skills & Certifications

- ASE Master Technician - Certifications obtained in all eight ASE areas (A1-A8)
- A1: Engine Repair (Passed)
- A2: Automatic Transmission/Transaxle (Passed)
- A3: Manual Drive Train and Axles (Passed)
- A4: Suspension and Steering (Passed)
- A5: Brakes (Passed)
- A6: Electrical/Electronic Systems (Passed)
- A7: Heating and Air Conditioning (Passed)
- A8: Engine Performance (Passed)
- Nissan Master Technician - extensive training on Nissan-specific systems
- Hybrid Certification with Nissan - trained in hybrid vehicle systems and repair

Professional Experience

Shop Operations / Technician - S&K; Transmissions (Phoenix, AZ) | 2025-2026

- Maintained a highly organized shop with strong inventory and supply management focus to keep repairs streamlined.
- Performed shop repairs and provided hands-on support for Allison transmission overhauls and rebuild workflows.
- Handled delivery-driver responsibilities, including timely pickup/drop-off of parts.

Manager / Sporting Goods Retail Shop - Independent Sporting Goods Retailer (Peoria, AZ) | 2008-2016

- Operated a successful firearms and accessories company focused on general and special acquisitions/sales.
- Built and maintained a loyal customer base through high-quality service and reliable results.
- Managed customer service, training, and full business operations.

Nissan Master Technician / ASE Master Technician - Avondale Nissan (Avondale, AZ) | 2006-2008

- Specialized in troubleshooting and repairing Nissan vehicles across the full repair spectrum.
- Maintained excellent customer relations with timely service completion.

- Recognized as a top-performing technician.

Nissan Master Technician / ASE Master Technician - Redlands Nissan (Riverside, CA) | 2004-2006

- Led service repairs across full vehicle systems from engine to suspension/steering.
- Trained and mentored junior technicians, maintaining consistent quality standards.

ASE Master Technician - San Luis Obispo Nissan (San Luis Obispo, CA) | 2002-2004

- Delivered comprehensive Nissan repair services.
- Diagnosed and repaired complex engine, transmission, electrical, HVAC, and manual transmission issues.
- Strengthened shop reputation through high-quality repairs and communication.

ASE Master Technician - Midway Nissan (Phoenix, AZ) | 1999-2002

- Provided bumper-to-bumper diagnostic and repair services with high efficiency and accuracy.
- Specialized in engine performance, electrical/electronic systems, and transmission repairs.
- Consistently met/exceeded service targets and supported top-tier customer satisfaction.

Contact Information

Available for immediate discussion regarding opportunities.

Recently moved to the Las Vegas area to be close to family.

408-219-2445 | cjknoop76@gmail.com